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**भारत संचार निगम लिमिटेड**  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No. 1-1/2015-R&C [CFA]

Dated 21/22-01-2016

**Circular R&C-CFA No. 147/15-16**

**Subject: introduction of promotional scheme in all the Circles to bring back disconnected Broadband customers - reg.**

1. In order to bring back disconnected BB customers, it has been decided by the Competent Authority *to launch the following promotional scheme for a period upto 29-02-2016 in all the circles for those disconnected Broadband customers whose BB connections were disconnected till 30th November 2015 and who want to restore their BB connection:-*
  - (i) *To waive off Broadband installation charges for the standalone/ Combo BB plans.*
  - (ii) *To waive off one month FMC (Fixed Monthly charges) of the Broadband plan.*
  - (iii) *To offer 500 ON-NET (on BSNL network) free calls for one month (in addition to already available free calls) under Broadband combo plans.*
2. **Before restoration of such connections, the circles shall ensure that there are no outstanding dues against such customers.**
3. **The circles shall ensure to comply with all regulatory requirements.**
4. The above instructions are **effective with immediate effect on promotional basis for a period upto 29-02-2016 in all the Circles.**
5. All other terms and conditions shall remain the same.
6. This circular is issued based on the approval of Competent Authority in Broadband Cell File No. 64-364/2015-16/BB/Tariff Clarification/correspondence, if any, in respect of above tariff may be sent to Broadband Section, BSNL, Corporate Office, Janpath, New Delhi-110001, Tel. No. 011-23322064 and Fax No. 011-23734052.

DGM (T&C)-CFA

To

All CGMs - Telecom Circles/ Metro Telephone Districts/ITPC, Pune for necessary changes in CDR/billing systems.

Copy for information to: -

1. CMD, BSNL.
2. Directors (CFA / CM / ENT / HR / FIN) on BSNLs Board.
3. Executive Director (Finance/CA/NB/CN), BSNL.
4. PGM (Regulation), BSNL, CO, New Delhi.
5. All PGMs / GMs – CFA, CO BSNL.
6. GM (NWP-BB/PDP)-CFA, CO BSNL w.r.t case mark: 64-364/2015-16/BB/Tariff carrying the approval of the Competent Authority in the matter. It is requested that necessary action may be taken regarding website updation.
7. GM (CIT), CO BSNL – for placement on BSNL Website.
8. AD OL for Hindi version
9. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi-23.
10. GM (BBNW), Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
11. Director General P&T audit, Shyam Nath Marg, Near Old Secretariat, Delhi-110 054.
12. Secretary, TRAI – for information pleases.
13. Guard File.

DM (T&C)-CFA

Regd. & Corporate Office: Bharat Sanchar Bhavan, H. C. Mathur Lane, Janpath, New Delhi-110001

Corporate Identity Number (CIN): U74899DL2000GOI107739

Website : [www.bsnl.co.in](http://www.bsnl.co.in)